Student Resource Scheme

Student 1-to-1 eLearning Program 2017

Participant’s Agreement

NOOSA DISTRICT STATE HIGH SCHOOL
COOROY CAMPUS ONLY

Please complete this agreement and keep for your records.

Complete and detach page 11 & page 14
and return both to school with payment.
Part A: Terms and Conditions - Student Resource Scheme – 1 to 1 Learning Program – Participant’s agreement

Terms and conditions - Student Resource Scheme – 1 to 1 Learning Program

1. Principles
1.1 In accordance with the Education (General Provisions) Act 2006, the cost of providing instruction, administration and facilities for education of students enrolled at State schools who are Australian citizens or permanent residents, or children of Australian citizens or permanent residents, is met by the State.

1.2 The School operates a Student Resource Scheme – 1 to 1 Learning Program that enables a Parent/Guardian to enter into an agreement with the School and provides for the use by the student of a laptop for a specified participation fee.

2. Benefits of the scheme

2.1 The purpose of the scheme is to provide the Parent/Guardian with a cost effective alternative to purchasing a laptop, through providing access to departmental-owned laptops. The laptop also comes with a suite of software and a case for safe transportation.

2.2 Provided the Parent/Guardian agrees to opt-in to this arrangement, they will be given the right to “hire” the laptop for the duration of the agreement for a fee.

2.3 The scheme also ensures that students have a laptop for their education that can be safely connected to the Departmental network and saves the Parent/Guardian time and money in sourcing the prescribed materials elsewhere.

2.4 The Student Resource Scheme - 1 to 1 Learning Program is not used to raise funds for other purposes, and revenue collected through the scheme is applied only to the operation of the scheme.

3. Parties involved

3.1 This Agreement is between the State of Queensland acting through the Department of Education and Training [in particular via Noosa District State High School (hereafter called “the School”) and __________________ (Parent/Guardian) in relation to provision of computer equipment to __________________ (Student).

3.2 The Student has been accepted into the School 1 to 1 Learning Program for the remainder of the agreement.

3.3 In exchange for the Parent/Guardian complying with this Agreement, the Student Resource Scheme – 1 to 1 Learning Program provides the Student with a laptop computer for educational use at school and home.

3.4 The equipment is provided to the Student and remains the property of the School at all times.
3.5 This Agreement outlines the roles and responsibilities in relation to the Student Resource Scheme – Student 1 to 1 Learning Program and the terms and conditions which binds the parties during the term of the provision of the equipment.

4. Equipment provided

4.1 The equipment, subject of this Agreement, consists of a laptop, charger and case. These items are referred to through this Agreement collectively as the “Laptop”.

4.2 Each laptop will be:
   - protected by Education Queensland anti-virus tools and automated updates
   - able to be connected to the Education Queensland Network and have filtered internet and email
   - able to be used at home and at school for student learning
   - installed with central data storage, common file access and network software resources
   - maintained through the school, including software and hardware repairs

5. Laptop specifications (Laptops are a minimum of 5 years old)

<table>
<thead>
<tr>
<th>Minimum Specifications</th>
<th>Intel Core i3 processor, 4 GB memory, 11.6 inch screen, 320 GB storage, 1.38kg in weight</th>
</tr>
</thead>
<tbody>
<tr>
<td>Available Software for 1:1 devices</td>
<td>Corel Draw; GameMaker; Inventor; MYOB; Polar Precision; MS Office; Adobe Web Premium; 3D Studio; AutoCad, Vegas</td>
</tr>
</tbody>
</table>

(Note: This software is licensed to the School and is for use only during the terms of this program. It will be removed from the Laptop at the end of the Program.)

Rights and obligations

5.1 The Student has the right to use the Laptop only in accordance with this Agreement.

5.2 The Parent/Guardian must comply with the Agreement and ensure that the Student complies with the Laptop Rules for Students in relation to use of the laptop at the School and outside the School (e.g. at home).

5.3 To the extent that the Laptop Rules for Students can apply to the Parent/Guardian, the Parent/Guardian must comply with the rules.

5.4 The Parent/Guardian must also comply with their respective obligations under the School’s Student Network / Internet Access Agreement and the School’s Internet Usage Policy.
6. Ownership of laptop

6.1 This Agreement does not give the student ownership of the Laptop. The school retains ownership of the Laptop during the term of the provision.

7. Status of laptop

7.1 The Laptop being provided to the Student is a second hand device and may be up to four years old.

7.2 Students will be responsible for the laptop at all times. At such times when the student may need to leave the laptop (during morning tea/lunch breaks or teacher-directed activities such as sport), the students can choose to enrol to get a locker to provide a secure location for their storage.

7.3 A condition report is to be completed and signed by the student and guardian. This will be used as a reference if there is a need to verify any damage claims.

7.4 The School has the right to demand the return of the laptop for any reason, for example, to upgrade software, to inspect hardware or software’s operational performance, if there is suspected misuse of the laptop and to verify that it is being used in accordance with this Agreement and the Laptop Rules for Students.

8. Fee for provision of laptop

For 2017 the fee is an upfront payment of $140 for the full school year.

- The signed Participant’s Agreement to 1 to 1 eLearning Scheme is to be returned to the school. Once this has been done an invoice will be generated. Upon payment of the invoice, the laptop will be provided.
- A signed Resource Scheme Participation Form is to be returned to the School advising of participation in the Scheme for each year of the eLearning agreement.
- The 1 to 1 eLearning fees will be due and payable by the parent/guardian of the student as recorded in school enrolment documentation.
- To participate in the 1 to 1 eLearning program all school fees must be up to date.
- Commitment to the School Resource Hire Scheme must be renewed annually and identify participation in the scheme.
- The Student Resource Scheme fee will be due and payable by the parent / guardian as detailed on the RHS documentation.
9. **Connection to the internet**

9.1 At school, the carriage service and connectivity to the internet is governed by the *School’s Student Network / Internet Access Agreement and the School’s Internet Usage Policy*. The School reminds the Parent/Guardian of their obligations under this agreement.

9.2 The department provides a web filtering system to protect schools from malicious web activity and inappropriate websites. Students’ Internet browsing on departmental owned laptops installed with the Managed Operating Environment build is filtered at school and at home.

9.3 No web filtering system can be 100% effective and students and/or parents should notify the school as soon as possible if an unsuitable website is accessible when using the laptop so that the school can take appropriate action.

9.4 If Internet access at home occurs through private internet providers and is unfiltered, it is the Parent/Guardian’s responsibility to monitor student Internet usage. The School accepts no responsibility for consequences of internet access outside the school and will seek to enforce any breach of policy found on a departmental-owned laptop regardless of whether the breach was done at home or not (e.g. cache files for internet browsers containing pornography).

10. **Improper use**

10.1 **The Parent/Guardian must ensure that the Laptop is not tampered with in order to connect to internet services outside the school and that the laptop is not used:**

- for any illegal, pornographic, fraudulent or defamatory purposes;
- for bulk transmission of unsolicited electronic mail;
- to send or cause to be sent any computer worms, viruses or other similar programs;
- to menace or harass another person (or used in a way that would be regarded by a reasonable person to be offensive);
- to transmit any harassing, obscene, indecent, offensive, or threatening material or emails;
- to reproduce, distribute, transmit, publish, copy or exploit any material that constitutes an infringement of any intellectual property rights (such as copyright) of a third party; or
- in a way that violates any laws, such as privacy laws.

10.2 **Should non authorised use become a recurring issue (for example, where students are continuing to download pirated or illegal software), they will incur a charge of $100 for software maintenance should the virus download onto the laptop.**

- Repeat offenders will be withdrawn from the scheme and asked to participate in the BYOD Program at the discretion of the IT Support Team
11. Software

11.1 Only licensed software can be stored or otherwise loaded on to the Laptop. The Parent/Guardian must ensure that any other software is not loaded onto the Laptop. All software must be loaded onto the Laptop by the School’s technical administrator/staff, unless you have local administrator rights assigned to you.

11.2 The software loaded on the Laptop is licensed to the Department of Education and Training or the School. The Parent/Guardian must ensure that the software is not copied, deleted or transferred, for any reason at all, without prior written consent from the School. Unauthorised use may breach copyright laws and the Parent/Guardian may be held liable for any damages incurred.

12. Virus protection

12.1 Computer viruses, malware and malicious code have the potential to severely damage and disrupt operations within the School and the Department’s networks. They can also be costly to restore the network, infected hardware or software to its previous state and operability.

12.2 These can enter laptop computers through:

- Removable media such as CDs, DVDs, floppy disks and USB memory sticks
- Emails / Phishing attempts (emails linking to malicious websites)
- The internet (including web browsing, FTP programs and chat rooms)
- File download
- Network file shares, such as servers and shared folders

12.3 Departmental laptops have commercial anti-virus software installed. The parent/guardian must ensure this software is not disabled. However, anti-virus software cannot be 100% effective if appropriate practice is not followed when using the laptop.

12.4 Students have the right to use their laptops at home for limited personal use. If accessing the Internet from home via cable, ADSL or wireless, they should take all steps to protect the school-owned laptop and the department’s computer network from virus attacks, including never disabling the installed anti-virus software.

12.5 Within the constraints of the departmentally supplied software, the Parent/Guardian must take reasonable steps to prevent malware or malicious code from infecting the laptop.
13. **Repair and maintenance**

13.1 No manufacturer's warranty will apply to the Laptop for the period of the provision.

13.2 The school technicians will determine if any laptop failure or damage noted would be considered warranty or non-warranty. Accepted failures will result in the laptop being replaced. **Malicious damage or negligence will attract a $150 replacement fee and will result in immediate removal from the scheme.**

13.3 **Students must not “personalise” their laptops in any way by using felt pens, stickers, liquid paper or other marks.** Students who return the school computer with any of the fore mentioned decorations will attract a **$25.00 cleaning fee.** Laptops will be identified as belonging to a particular student in a manner determined by the school. Such identification is not to be tampered with.

13.4 The Parent/Guardian or Student must immediately return the Laptop to the School if they suspect the hardware (e.g. laptop computer or power pack) or software is or may be faulty.

13.5 The Student and Parent/Guardian must not arrange or allow any repair or maintenance work to be carried out on the Laptop without prior written consent of the School.

14. **Damage or Loss**

14.1 The Laptops provided for temporary student use by the scheme shall be kept in good condition by the student. The school Administration Office shall be notified immediately of the loss or negligent damage to, or caused by, any issued item.

14.2 Where an issued item is lost or damaged due to neglect or lack of care, parents/guardians will be responsible for payment to the scheme of the full (or partial) replacement cost of the item. In this instance the privilege of this program may be withdrawn.

14.3 The Parent/Guardian must use their best endeavours to ensure that the Laptop is kept in good condition, and that it is not damaged, lost or stolen. It is the obligation of the Parent/Guardian to ensure the Laptop in a safe place when it is taken off the School’s site.

14.4 The Parent/Guardian must immediately notify the School if the Laptop is damaged, lost or stolen.

14.5 If the Laptop is stolen, the Parent/Guardian must report this to the Police as soon as possible. The Parent/Guardian must obtain from Queensland Policy a Crime Number and the name of the investigating officer and provide this to the school. A $150 excess will apply to lost or stolen devices.

14.6 Advice on how to protect the Laptop is outlined in the attached Use and Care of the Laptop / Laptop / Computer guidelines.
15. Consequences

15.1 All Laptops provided for temporary use by the program remain the property of the Department. These are only hire machines.

15.2 Where an item is not returned, the Parent/Guardian will be responsible for payment to the scheme of the replacement cost of the item. Failure to make payment may result in debt recovery action being undertaken including, where warranted, referral to an external debt collection agency. This may result in extra costs being incurred by the Parent/Guardian.

15.3 Failure to comply with this Agreement may result in the School ending the Agreement including automatic loss of the Laptop or suspension of use for a period of time.

16. Acceptance of agreement

16.1 By completing and signing the Student Resource Scheme Participation Agreement form which is included in FNM-PR-018: Student Resource Scheme http://ppr.det.qld.gov.au/corp/finance/services/Procedure%20Attachments/Student%20Resource%20Scheme/form.pdf, the Parent / Guardian is acknowledging they understand and accept the Terms and Conditions of this agreement.
Laptop Rules for Students

1. You can use the Laptop for your own educational purposes, both at home and at school. The Laptop may be used for limited personal use but not for commercial purposes (e.g. you cannot use the Computer for a part-time job).

2. If you do not comply with these Laptop Rules for Students, you are not allowed to use the Laptop and the School may demand that you return the Laptop. There may be other disciplinary consequences under your School’s Responsible Behaviour Plan for Students as outlined in SMS-PR-021: Safe, Supportive and Disciplined School Environment http://ppr.det.qld.gov.au/education/learning/Pages/Safe,-Supportive-and-Disciplined-School-Environment.aspx

3. The School’s Student Network / Internet Access Agreement and Internet Usage Policy also apply to your use of the network / internet when you are accessing the internet using the Laptop. You are reminded of your obligations under that agreement and policy.

4. You must not allow anyone else to use the Laptop for their own purposes, including family members and friends. You must not tell anyone else your account name and password.

5. You can only have and use the Laptop at the School and at home. Upon request, the School may give written approval for the Laptop to be used in other places.

6. You accept responsibility for the security and care of the Laptop.

7. You are responsible for backing-up all necessary data. The School is not responsible for any data loss. Therefore please ensure all your school work and important documents are backed up onto USB or other device. Cloud storage is available within the Virtual Library.

8. The software loaded on the Laptop is licensed to the Department of Education and Training or the School. You must ensure that the software is not copied, deleted or transferred, for any reason at all. Unauthorised use may breach copyright laws.

9. All software installed on the laptop must have a legitimate licence. If you have been authorised as a Local Administrator on the laptop, you may install software provided you have a legitimate licence. The school has the right to inspect the licence for any software installed on the laptop at any time. If the school has not authorised you as Local Administrator, then all software must be installed by the School’s Technical Administrator. Bit Torrent clients are not allowed to be installed at any time for any purpose. Installation may attract disciplinary consequences.

10. You may upload/download onto the laptop music, images, video and other data files provided you have a licence or ownership for such files. Any personal data files stored on the laptop are not to be uploaded to school server(s).

11. You must not open, or allow anyone else to open, the hardware case of the Laptop to install additional hardware (including video card, sound card, network card, modem or disk drive), or, to alter the hard drive specifications of the Laptop, without the School’s written consent.

12. You must take all reasonable steps to prevent a virus from infecting the Laptop, including never disabling the installed anti-virus software, monitoring any data that is downloaded or uploaded onto the Laptop from the Internet or any device and virus checking any USB drives in the Laptop.
Part B: Laptop Rules for Students - Student Resource Scheme - 1 to 1 Learning Program – Participants’ Agreement

13. You are responsible for the security of the laptop. When not in use, it is to be stored in its carry case and kept with you; or, if available, in secure storage for activities as directed by a teacher or during morning tea and lunch breaks.

14. Images or sound captured by personal technology devices on the school premises or elsewhere must not be disseminated to others using the Laptop, for the purpose of causing embarrassment to individuals or the School for the purpose of bullying or harassment, or where without such intent a reasonable person would conclude that such outcomes may occur. The School has the right to invoke appropriate disciplinary processes to deal with such behaviour by a student.

15. You must not intentionally use the Laptop or internet services to which it may be connected:

- for any illegal, pornographic, fraudulent or defamatory purposes;
- for bulk transmission of unsolicited electronic mail;
- to send or cause to be sent any computer worms, viruses or other similar programs;
- to menace or harass another person (or use in a way that would be regarded by a reasonable person to be offensive);
- to transmit any harassing, obscene, indecent, offensive, or threatening material or emails;
- to reproduce, distribute, transmit, publish, copy or exploit any material that constitutes an infringement of any intellectual property rights (such as copyright) of a third party; or
- in a way that violates any laws, such as privacy laws.

16. In particular you must not use the Laptop (or any internet services to which it may be connected) to bully, harass or be unkind to other persons.

17. The School can request the Laptop be returned for any reason at any other time.

For more information about the Program and the Laptop Rules for Students, contact:

Greg Wilson, HOD eLearning
Noosa District State High School
Ph: 5472 2222
Email: gwils36@eq.edu.au
Summary of the Participants’ Agreement
1 to 1 eLearning Program

Noosa District SHS February 2017

Please ensure that you are familiar with your commitment to supporting this national education program.

3.3 I understand and agree that the 1 to 1 Learning Program provides the Student with a laptop computer for educational use at school and home.

3.4 I understand and agree that the equipment and software are provided to the Student for education purposes and remain the property of the School at all times.

9.2 I understand that ......................... (the student) is responsible for the laptop during school hours.

16.3 I understand that I ......................... (parent/guardian) am responsible for full or partial replacement cost in the event of loss or damage.

16.4 I agree to ensure the laptop is in a safe place when taken off the school’s premises.

16.5 In the event of theft I will notify the police. I will obtain a crime number and the name of the investigating officer. I will forward this to the school.

International Travel
I will discuss travel arrangements with the Principal prior to embarking. I will provide to the school travel insurance policy details.

Interstate Travel
Processes for stolen or damaged devices apply the same throughout Australia.

Name ....................... Parent/Guardian

Date .................

This provision of the 1:1 laptop is dependent on the appropriate acknowledgement of the above.
Use and care of the laptop computer

Usage
- Don’t use technology devices on soft surfaces (e.g. sofa, bed or carpet) because it can restrict airflow and cause overheating.
- Don’t store any paperwork, notes or other items with the device inside the laptop case because it can restrict airflow and cause overheating.
- Avoid dropping or bumping technology devices: report any damage immediately.
- Don’t place technology devices in areas that may get very hot.
- Don’t get technology devices wet, even though they will dry and appear to operate normally, the circuitry could slowly corrode and pose a safety hazard.
- Follow all instructions given by staff.
- Login correctly and logoff when finished.
- Always shut down computers through the ‘Start – Shutdown’ mechanism.
- Always package, carry and store technology devices in appropriate and secure carry cases for transporting.
- Personalise technology devices with methods approved by the school, to ensure students do not get the devices mixed-up.
- Don’t place objects on top of your laptop and never carry it around while it is turned on.
- Avoid exposing your laptop computer to direct sunlight or sources of heat such as desk lamps; dust, dirt, rain, liquids or moisture; heavy shock or vibration
- Food and drink should not be consumed while operating a laptop.
- Laptop to be shut down and restarted on a regular basis.

Handling your laptop computer
- Try to avoid moving your laptop around when it is on. Before switching on, gently place your laptop on a stable surface and then switch on.
- You still need to be careful with your laptop while it is in the bag. Do not drop the bag from your shoulder. Always place the laptop bag gently down.
- Be careful when putting the laptop in the car that no other items are on top of it and nothing will roll onto the laptop bag.
- Laptops should be switched off before being placed into the bag.

Packing away your laptop computer
- Always store your laptop bottom down and with the LCD facing away from the front of the backpack.
- Do not wrap the cord around the power adapter or the cord will become damaged.

Care of laptop computer bag
- The bag should be fully zipped up before being carried.
- The bag should be fully unzipped before removing the laptop to avoid non-warranty bag damage.

LCD screen
- LCD screens are delicate - they don’t like being poked, prodded, pushed or slammed. Never pick up your laptop by its screen. Don’t slam the screen closed and always be gentle when putting your laptop down.
- To clean your LCD screen:
  - Switch off your laptop computer.
  - Lightly dampen a non-abrasive cloth with water and gently wipe screen in a circular motion.
  - Do not directly apply water or cleaner to the screen.
  - Avoid applying pressure to the screen.

AC adapter
- Connect your adapter only to your laptop computer.
- Do not step on your power cord or place heavy objects on top of it. Keep your cord away from heavy traffic areas.
- When unplugging the power cord, pull on the plug itself, rather than the cord.
- Do not wrap the cord around the AC Adapter box.
Battery pack
- Once a week fully flatten your batteries. Then re-charge the batteries fully. This will extend the life of your battery cells.
- Do not tamper with the connections.

Keyboard
- Gently brush your keyboard with a clean soft bristled paint brush or similar to remove dirt.
- If any key tops are missing or keys are in a damaged state, take your laptop to Technicians to be repaired immediately. A single key top can easily be replaced but continuing to use the keyboard with a missing key top can result in having to replace the entire keyboard.

Cleaning
- Wipe with a dampened non-abrasive cloth. Do not spray any cleaners directly on to the casing.
- Gently rub your laptop casing with the moistened cloth to remove any dirty marks.
- When returned if a laptop requires cleaning a fee of $10.00 will be charged to facilitate time taken.

Security
- Report any technology device fault or suspected virus activity to the nearest staff member.
- Undertake virus scans of computers after home usage and prior to reconnecting to the school’s ICT network.
- Make regular backups of your saved work.
- Keep your login and password confidential.
- Don’t tamper either physically or electronically with either hardware or software settings.
- Don’t attempt or undertake any malicious behaviour towards the School’s ICT resources.
- Don’t attempt to make unauthorised access to ICT resources or entities.
- Don’t have food or drink near the technology device.
- A good idea is to attach a fairly large name tag in a bright colour to the case or bag so it is easy to identify. Remember, over the life of the program this laptop may not be with the same student the whole time, and it may need to be returned for servicing at any time.

Software
- Don’t copy any software from the school’s ICT network or system.
- All technology equipment should only have operating systems loaded that are compliant with departmental standards.
- Keep your virus check software up-to-date. If your virus check software detects virus activity then carefully follow the instructions for removal and advise the nearest staff member. If unsure, quarantine your computer and disks and immediately consult with the IT staff.
- Always adhere to licensing and copying agreements.
- Never use technology devices to engage in illegal activity, including violation of copyright or other contracts.

Batteries/Ac Adaptors
- Don’t use incompatible computer batteries and Ac Adaptors.
- DO NOT purchase or replacement AC adaptors from external distributors.
- Computer batteries can get hot during use. Do not use your computer on your lap.
- Have fully charged battery/batteries at the start of each school day. All charging should be undertaken at home, as the school will not have the infrastructure or resources available to charge batteries for every student.
- Don’t permit a loose battery to come in contact with metal objects, such as coins, keys or jewellery.
- Don’t crush, puncture or put a high degree of pressure on the battery as this can cause an internal short-circuit, resulting in overheating.
- Don’t get your battery wet, even though it will dry and appear to operate normally, the circuitry could slowly corrode and pose a safety hazard.

Wet weather
- Particular care needs to be taken during wet weather, whether at school or while travelling to/from school or at home.
- Never drop your bag into a puddle, leave it out in the rain or where water might run, or have it otherwise unprotected from rain – if your school bag gets wet, your laptop might also.
Part B: Laptop Rules for Students - Student Resource Scheme - 1 to 1 Learning Program – Participants’ Agreement

Student Participation Agreement (please return to the school)

I have read the Laptop Rules for Students in this agreement.

I will keep my log-in details and password confidential. I understand that network audit logs contain information on the user logging in, the computer which is attempting to log in and various other parameters. This information can, and will, be used to track user access and usage.

I acknowledge my responsibility to use the Laptop in accordance with these rules and understand the consequences should I fail to abide by these rules. These may include confiscation of the laptop.

Student Name: ________________________________________________________________

Year Level: __________________________________________________________________

Signature: ____________________________________________________________________

Date: _________________________________________________________________________

Witnessed by:

Parent / Guardian:

Name: _______________________________________________________________________

Signature: ____________________________________________________________________

Date: _________________________________________________________________________

and

School Principal (or Delegate), on behalf of Noosa District State High School:

Mr Chris Roff

Principal

17/02/2017

Sign

Date

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<tr>
<th>Paid $</th>
<th>Summary sighted</th>
<th>Notes:</th>
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