

Refund Policy

At Noosa District SHS we are committed to providing a safe and supportive learning environment for students. School excursions and camps enhance a student's learning by providing opportunities for the student to participate in activities, both curriculum-related and recreational, outside the normal school routine.

Participation of students in an extra-curricular activity is indicated through payment of the fee and provision of a permission form completed by the parent/caregivers.

As the school budget cannot meet any shortfalls in funding for an extra-curricular activity due to the subsequent non-participation of a student who had previously indicated attendance of the activity, fees already paid for an extra-curricular activity **may** be refunded in the following circumstances, based on having regard to the associated expenses incurred and the circumstances of the non-participation;

- ≈ **In full** – School incurs charges only for the attendees present on the day of the event
- ≈ **Part refund** – Entry is refundable as above, but travel charges cannot be refunded as costs are divided between all participants
- ≈ **Not at all** – The school is unable to recover expenses when a student is absent on the day of the event
- ≈ **Special Circumstances** - Refund requests based on special circumstances, such as medical emergencies or family emergencies, will be considered on a case-by-case basis by the school administration

If a parent wishes to apply for a refund due to their child's non-participation in an extra-curricular activity, they may do so by completing a **Request for Refund** form available from the school office. Where possible, the request should include the receipt relating to the payment for which a refund is being sought.

Refunds are strictly via **EFT**, although it is preferred that refunds be made as a credit against the student's account at the school, and used to offset any future charges.

Please direct all enquiries to finance@noosadistrictshs.eq.edu.au